

SPRINGBOARD IT

Managed Services

Springboard is our Managed Services offering. Managed services provides unlimited proactive and reactive IT support for all covered users for all supported applications. Springboard includes Tier 1, 2 & 3 support, and Talos / Helios device management.

- We bill by the covered user by month
- Mac and Windows supported
- Prices are per user, per month



Apple Device Management

Talos is our stand alone Apple device management (Mac, iPad, etc) product powered by Jamf Pro. Talos provides zero-touch device (MDM) management including provisioning, settings enforcement and corporate branding for your whole fleet.

- Talos requires Jamf Pro license for each covered device sold separately
- Prices are per device, per month



Windows Device Management

Helios is our stand alone Windows device management product powered by Intune. Helios provides zero-touch device management (MDM) including provisioning, settings enforcement and corporate branding for your whole fleet.

- Helios requires an Intune license for each covered device sold separately
- Prices are per device, per month



50-user & 12-month minimum contract commitment



Require on-boarding project at the start of the engagement



Client IT must provide Tier 1 & 2 support

Service Description	MSRP	IM SKU
Springboard Plus – MDM, Help Desk	\$80	RS2234
Springboard Select – Plus + SaaS, On/Off boardings, & More	\$120	RS2236
Talos Mac Device Management	\$30	RS2232
Talos iOS, iPadOS, tvOS Device Management	\$20	RS2237
Helios Device Management	\$30	RS2233
Device management and IT project engagements	TBD	RS2235